TATA BUSINESS EXCELLENCE GROUP

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BUSINESS EXCELLENCE NEWSLETTER



Tata Affirmative Action Programme Convention 2022: Celebrating the journey towards a more inclusive future

The 2022 edition of the Tata Affirmative Action Programme (TAAP) Convention succeeded in renewing and reiterating the Tata Group's commitment to empower India's historically disadvantaged and marginalised communities through affirmative action

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Tata Steel shares its framework for ethics management with Tata Power

Tata Power wanted to understand what other companies are doing to increase awareness on ethics among young employees and contract workers. To support Tata Power in its endeavours, TBExG facilitated a best practice sharing session with Tata Steel. Topics covered included data privacy policy, communication of ethics and formal TCoC training at board, among many others

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IHCL shares its processes related to customer experience with TCS

TCS wanted to understand how IHCL manages its operational processes and controls to deliver a consistent customer experience. TBExG facilitated a best practice sharing session on operations excellence for TCS. Discussions included legacy, culture, and service philosophy of IHCL, Tajness and more



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EDGE Practices and Webinars in June 2022

Practices

- Consumer Research Lab Understanding Long-term Consumer Needs, Preferences, and Behaviour at Tata UniStore
- Third-Party Intermediary Due Diligence Program at Tata Communications
- 3D Modelling in Project Planning and Execution at Tata Tinplate
- Efficient GST Reconciliation Handling at Tata Play

Webinars

EDGE

- Business Growth by Leveraging Sub Contractor/ EPA relationships at Tata International
- Journey of All Women Construction Team at Tata Projects
- Climate Emergency and Building a Shared Future for all Life from Tata Steel
- Data Week : Promoting Cross Functional Learning in Data & Analytics at Tata Play
- HR Analytics Journey at Tata Steel

Anti-Bribery Anti-Corruption Process Benchmarking Study outcome shared through a webinar

The subject of corruption became the 38th Process Benchmarking study for TBExG. It was conducted in collaboration with the Group Ethics Office and SMEs from E&Y, who assisted in designing the study. The objective was to learn from practices followed by Tata companies and embark on a journey of building an effective anti-bribery and anti-corruption programme. 45 Tata companies participated in the study by responding to the survey questionnaire shared

EDGE Wednesday Webinars

Practice	Date	Timings
Customer Jhingalala @ Tata Play	13 July 2022	1500 -1600 IST/ 1030 -1130 GMT
Disaster Management	20 July 2022	1500 -1600 IST/ 1030 -1130 GMT
Leadership Series: Ashish Khanna, President - Renewables,Tata Power	27 July 2022	1500 -1600 IST/ 1030 -1130 GMT

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